

DEC  
2021

LAUGHLIN INSIGHTS  
**NEWS & STORIES**



*Happy Holidays from our  
family to yours!!!!*

**Our CEO's Message**



Dear HMC Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families. I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,

A handwritten signature in black ink, appearing to read "B. Stann".

Brian Stann

Hunt Military Communities President & Chief Executive Officer

# Your Laughlin Family Housing Team

Community Director—Mari Cervantes

Community Supervisor –Claudia De Leon

Maintenance Director—Alma Balderas

Maintenance Supervisor—Joe Arizpe

Leasing Specialist —Gabby Rodriguez

Resident Service Specialist —Melinda Velasquez

Resident Service Specialist —Liz Fuentes

Maintenance Tech—Robert Uribe

Maintenance Tech—Ivan Muniz

Maintenance Tech—Alvaro Portillo

Maintenance Tech—Alejandro Cuevas

Maintenance Tech—Pedro Sanchez



## Contact Us

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Phone: 830-298-1701

Facebook: @LaughlinFamilyHousing

Email: laughlin@huntcompanies.com

## December Save the Dates

**Dec. 1- 13th - Hunt's 8 days of Gifts - Stop by our office for our daily punch prizes and to register for our bigger weekly raffle prizes. Prizes include: air flyer, Google home, etc.**

**Dec. 3rd - Santa's Magic Mailbox - Come by our office from 430pm to 6pm to write your letter to Santa. Special guest, Mrs. Clause will be here to make sure Santa gets your letter.**

**Dec. 13th - Last day to complete the Tenant Satisfaction Survey.**

**Dec. 14th - New Resident Info meeting - Join us for our monthly meeting to discuss all things housing. Created for new residents but all residents are welcome to attend. Meeting starts at 4pm outside our Community Center back patio.**

**Dec. 17th - Christmas Craft**  
Come create a tree, gingerbread man, or a snowman for our Christmas craft. Please RSVP before 5pm on Dec. 15th.



## IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App • Hunt Resident Portal • WIPS Walk In Payment System

### Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the Hunt Resident App



**WIPS**  
walk in payment system

Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



HuntMilitaryCommunities.com



www.laughlinfamilyhousing.com

