

NOV  
2021

LAUGHLIN INSIGHTS  
**NEWS & STORIES**



*We wish you a safe and Happy  
Thanksgiving!*

## Our CEO's Message



Dear HMC Residents,

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued. On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann  
CEO  
Hunt Military Communities



**Tenant Satisfaction Survey is out!**

**Don't forget to check your email if you have not already completed your survey.**

**You can call our office to check what email the survey was sent to just in case it went to your spam/junk inbox.**

Survey will be coming from  
[AirForceHousingSurvey@celassociates.com](mailto:AirForceHousingSurvey@celassociates.com).

## Drawing Schedule & Prizes

**End of Week 1 = \$250 gift card**

**End of Week 2: \$100 gift card**

**After Close : (2) \$50 gift cards**

# ***Your Laughlin Family Housing Team***

Community Director—Mari Cervantes

Community Supervisor —Claudia De Leon

Maintenance Director—Alma Balderas

Maintenance Supervisor—Joe Arizpe

Leasing Specialist —Gabby Rodriguez Resident

Service Specialist —Melinda Velasquez

Resident Service Specialist —Liz Fuentes

Maintenance Techs—Robert Uribe

Maintenance Tech—Ivan Muniz

Maintenance Tech—Alvaro Portillo

Maintenance Tech—Alejandro Cuevas

Maintenance Tech—Pedro Sanchez



## **Contact Us**

8550 Edwards Street, Del Rio, TX 78840

Phone: 830-298-1701

Facebook: @LaughlinFamilyHousing

Email: laughlin@huntcompanies.com

November is the month to be thankful, so we have created several events this month to show you how thankful we are to have you all as our residents. For more info please see our event calendar.

**Nov. 2nd - C.A.B meeting**

**Nov. 8th - Door to Door educational meet and greet.**

**Nov. 9th - Pop in for Popcorn - stop by our office for some fresh popped popcorn.**

**Nov.10 - Hose & Sprinkler Giveaway - meet us at the park on Johnson St. or McConnell St. (first come, first serve)**

**Nov. 11 - Veteran's Day Sack Lunch - Drive by for a sack lunch (Hot dog, soda, and chips) in honor of our veterans.**

**Nov. 12 - Thanks a "hole"bunch - Stop by our office to pick up your scratch off prize and for some yummy donut holes.**

**Nov. 14th - Nov19th - Spin the Wheel of Thanks - come by to spin our wheel of thanks so a special treat.**

## ***LAST MONTH FOR SATURDAY SELF HELP HOURS***

Due to the change in the season this will be our last month to be open on Saturdays. Check outs are still available Monday - Friday from 8am to 5pm, please call us to schedule your appointment.

Weather permitting open

Saturdays:

Nov. 6 - 9am to 1pm

Nov. 13 - 9am to 1pm

Nov. 20 - 9am to 1pm

**Don't forget to be on the lookout for our "Save the Date" and "Did You Know Flyers" for important community information.**