

JANUARY 2020

LAUGHLIN FAMILY HOUSING NEWS & STORIES



BAH Update: Effective January 1, 2020

As a quick reminder the 2020 BAH rates have taken effect and can be viewed at <http://www.defensetravel.dod.mil/site/bah.cfm>, under the Basic Allowance for Housing Tab. Please remember to check your end of month January LES to confirm the correct amount.

Advanced Payers (Guard/Reserves)

If you are an advanced rent payer, meaning you pay rent via check, money order, or online keep in mind that your rate will need to be adjusted to the 2020 with dependent BAH for your January payment due by January 5, 2020.

ARREARS Payers (Active Duty Air Force-with allotments)

For arrears payers, the adjustment due for the January 2020 rent payment will be collected with your January 1, 2020 allotment. However, you will still want to check your LES to confirm the amounts.

Laughlin Family Housing would like to wish you a Happy Valentine's Day!

Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some “big things”, such as adopting the “Hunt Standard” for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the “little things,” in comparison – those actions that receive less attention, but can impact our residents’ lives. One example is our “Hunt Heart” program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

John Ehle
President
Hunt Military Communities

Get a head start on Spring Cleaning

As we all settle into our regular routines we would like to remind everyone that we will continue to do our site drives and handing out reminders for items that need attention. The start of the New Year means making room for new items and removing the old ones. With that said we would like to know if anyone would be interested in participating in a Community Yard Sale. We are looking at possibly having a sale once a quarter, but we need your participation.

Would you prefer to have the Yard Sales at your home or all together at our Community Center?

First sale would be scheduled for a Saturday in February if we have enough people interested in participating.

Please email us if you are interested at
laughlin@huntcompanies.com.



Don't forget to come by our office and fill out a Notice of Absence form if you plan to leave your home for more than 7 days at a time.

Laughlin Family Housing Save the Dates

Popcorn Fridays (every other Friday)

Come by our office every Friday for a yummy treat starting February 7th.

January 1st - New Year's Day

Both our leasing and maintenance offices will be closed for New Year's.

Site Drives are still ongoing so make sure to read your Resident Guidelines for more information on what is acceptable for exterior of your home.



Your Laughlin Family Housing Team

Community Director - Mari Cervantes
Maintenance Director - Alma Balderas
Maintenance Supervisor - Joe Arizpe
Resident Service Specialist - Melinda Velasquez
Resident Service Specialist - Jessica Saul
Resident Service Specialist - Chelsea Moorehead
Warehouse Technician - Gina Genera
Maintenance Technician - Robert Uribe
Maintenance Technician - Ivan Muniz

Leasing, Self Help, and Maintenance Office Hours:
Monday– Friday 8 a.m.– 5 p.m
Closed Saturday and Sunday



HuntMilitaryCommunities.com

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www.facebook.com/laughlinfamilyhousing