

LAUGHLIN FAMILY HOUSING
NEWS & STORIES



**Community Information Meetings
 Quarterly Q & A**

Starting this month we will be hosting a quarterly Community Information Meeting by zones.

These meetings will provide new and existing residents the opportunity to meet and greet with each other as well as with their RSS and LFH managers. For our first meeting this month we will also have our Director of Operations available to answer questions as well.

We will be dividing the first meeting into two groups based on your address. For all 8000 addresses your meeting is scheduled for February 25th. For all 9000 address your meeting will be scheduled for February 27th. Both meetings will be held in our Community Center from 430pm to 6pm.



Laughlin Family Housing would like to wish everyone a Happy Valentine's Day!



Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some “big things”, such as adopting the “Hunt Standard” for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the “little things,” in comparison – those actions that receive less attention, but can impact our residents’ lives. One example is our “Hunt Heart” program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

John Ehle
 President
 Hunt Military Communities

Don't forget to come by our office and fill out a Notice of Absence form if you plan to leave your home for more than 7 days at a time.

Laughlin Family Housing Save the Dates

Popcorn Fridays (every other Friday)

Come by our office for a yummy treat starting February 7th.

February 12th - Kid's Valentine's Day Craft

Join us at the Community Center from 4:30pm-6pm for a fun craft! Please call the office to RSVP.

February 14th - Office Closed for training

Office will be closed for training from 8am to 10am. Regular business resumes at 10am.

February 25th - Community Information Meeting

Residents living on the 8000 side of housing

February 27th - Community Information Meeting

Residents living on the 9000 side of housing



Your Laughlin Family Housing Team

Community Director - Mari Cervantes Community Supervisor
- Jessica Saul Maintenance Director - Alma Balderas
Maintenance Supervisor - Joe Arizpe
Resident Service Specialist - Melinda Velasquez Resident
Service Specialist - Chelsea Moorehead Warehouse
Technician - Gina Genera Maintenance Technician - Robert
Uribe Maintenance Technician - Ivan Muniz Maintenance
Technician - Omar Argueda

Leasing, Self Help, and Maintenance Office Hours:
Monday– Friday 8 a.m.– 5 p.m
Closed Saturday and Sunday



HuntMilitaryCommunities.com

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www.facebook.com/laughlinfamilyhousing

Get a head start on Spring Cleaning

The start of the New Year means making room for new items and removing the old ones. With that said we would like to know if anyone would be interested in participating in a Community Yard Sale. We are looking at possibly having a sale once a quarter, but we need your input.

Would you prefer to have the Yard Sales at your home or all together at our Community Center?

First sale would be scheduled for a Saturday in February if we have enough people interested in participating.

Please email us if you are interested at laughlin@huntcompanies.com.

