

NOVEMBER 2019

LAUGHLIN FAMILY HOUSING NEWS & STORIES



Thankful



Laughlin Family Housing
would like to wish you a safe
and Happy Thanksgiving!

Resident Portal !!

As of October 1, 2019 we have gone live with our *Resident Portal*. This portal will be your one stop shop for all your housing needs.

Once registered you will be able to:

- submit and track maintenance requests while building a viewable history
- see what contact information we have for you and make adjustments if needed
- receive community messages through phone, email, and for the first time TEXT messages

How do I register for this amazing portal?

Visit our website and click on the Residents Services/ Maintenance Requests. You will be prompted to log in with the email we have on file for you and your registration code. Call our office to verify your email and to get your code.

Our President's Message



At Hunt Military Communities, we actively foster a culture of service and are proud that more than 50% of our employees are military-affiliated. Hunt offers a dynamic, challenging workplace for more than 890 employees, and we are continuing to grow our depth, level of service, and expertise throughout our housing communities. We are currently seeking to fill more than 180 positions throughout our communities. Job titles include Leasing Director, Executive Assistant, Maintenance Director, Maintenance Technician and Porter, as well as newly added positions including 15 new Quality Assurance/Quality Control Specialists, and two Portfolio Support Directors.

Roles are based on need per location. As a family-owned company, we understand that our employees are our most valuable asset. We're proud of our reputation for strong human capital and remain dedicated to providing our employees with essential tools to foster both personal and professional growth. If you or a family member is interested in working for Hunt, please visit www.huntmilitarycommunities.com and click on the careers tab.

John Ehle
President
Hunt Military Communities

ANNUAL CEL SURVEY

OCTOBER 1st - 30th, 2019



CARING. ENGAGED. LISTENING.

2019 C.E.L Wrap Up

2019 Wrap Up

First of all we would like to thank everyone who participated in our 2019 C.E.L Annual Survey. We appreciate your comments and concerns.

We would like to share with you what our final numbers and prizes are.

Prize Winners:

National Night Out door prize: Echo Dot - *The Boje Family* Week

1: \$300 off December rent - *The Weaver Family*

Week 2: 4 piece wicker Homall Patio set - *The Albers Family*

Week 3: 40 inch Sceptre LED Display Flat Screen Tv - *The*

Kingsmore Family

Week 4: Grand Prize : December rent free**

C.E.L. has been extended to November 4th , therefore we will not be announcing our Grand Prize winner until after the close.

WE THANK YOU!

For your thoughts and feedback, as our inspiration comes from you!



Resident Portal Bingo!!

Join us as we play BINGO!

We will be playing for:

- 1st "Straight" normal Bingo - \$5
- 1st " Four Corner" Bingo - \$5
- 1st "X" Bingo - \$10
- 1st "Blackout" Bingo - \$25

STEPS FOR WINNING RESIDENT PORTAL BINGO

1. Create a registered your Resident Portal account.
2. Pick up your Bingo card at our office (one card per household, extra card for opting in to text and email messaging-2 card max per household).
3. Log in to your portal everyday to see which numbers have been called.
4. Come by our office to get your winning card verified.

Laughlin Family Housing Save the Dates

Popcorn Fridays (ongoing)

Come by our office every Friday for a yummy treat.

November 15 - Office Luncheon

Both our leasing and maintenance offices will be closed from 11am - 2pm.

November 28 - Thanksgiving

Both our leasing and maintenance offices will be closed for Thanksgiving

Your Laughlin Family Housing Team

Community Director - Lupita Flores

Community Supervisor - Mari Cervantes

Maintenance Director - Alma Balderas

Maintenance Supervisor - Joe Arizpe

Resident Service Specialist - Melinda Velasquez

Resident Service Specialist - Jessica Saul

Resident Service Specialist - Chelsea Moorehead

Resident Service Specialist - Jasmine Simon

Warehouse Technician - Gina Genera

Maintenance Technician - Robert Uribe

Maintenance Technician - Ivan Muniz

Leasing, Self Help, and Maintenance Office Hours:

Monday– Friday 8 a.m.– 5 p.m

Closed Saturday and Sunday



HuntMilitaryCommunities.com

Laughlin Family Housing

8550 Edwards St.

Del Rio, TX 78840

(830) 298-1701

www.facebook.com/laughlinfamilyhousing