

JULY 2019

LAUGHLIN FAMILY HOUSING NEWS & STORIES



Laughlin Family Housing wants to wish all of everyone a safe and Happy 4th of July.



Hunt Military Communities would like to invite you to join our Community Advisory Board. Ideally, residents from each neighborhood and a representative of Hunt Military Communities from your community will comprise the Board. The CAB will meet monthly or quarterly to discuss various topics of interest, assist in planning community events, and serve as an active liaison for information between neighborhood residents and Hunt Military Communities.

Please consider this opportunity to bring life and spirit to the community through cooperation within our neighborhoods. We ask that all interested residents complete and submit an Information Sheet which can be obtained from the Leasing Office. Or look for an email that will be sent shortly that will explain the program in more detail and will include the Information Sheet.



The Hunt Heart program is designed to address the needs of our New Residents, Deployed Spouses, Recently Returned Deployed Spouses, those suffering a Family Crisis, or those needing to understand and access various resources available to them nationally, through military resources, and locally. This program is intended to assist those who need a little extra support. Please contact your Leasing office for more details and program benefits.

Our President's Message



The month of June was a very busy month for Hunt Military Communities. As most of you saw in the recent letter we sent to each of you, we've heard loud and clear that we need to be more responsive to the needs and concerns of each of you, which means giving you a stronger voice and making sure that you are heard within our communities. To that end, we've undertaken a top-down review of our processes, policies, training programs, and the tools at our residents' disposal to ensure we fulfill our responsibilities. All of those changes are outlined in the letter you should have received. If you have not, please let your Community Director know as soon as possible..

Also in June, HMC's non-profit organization, the Hunt Heroes Foundation (HHF) had a very productive meeting with Stop Soldier Suicide (SSS). SSS and HHF have a very strong relationship, and this strategic meeting outlined ways that we can help support their mission in ending suicide among active duty military members, veterans and retirees. Stay tuned for more information on how this partnership will evolve and what you can do to support it. As always, if you are interested in learning more about the Hunt Heroes Foundation, or supporting its cause, please log onto huntheroesfoundation.org

Best,

John Ehle
President
Hunt Military Communities

PCS Season

Just a reminder that with PCS season to please make sure that you are putting in your 30 day notice to the office if you are planning on leaving. You do not have to have orders to give your notice.

You **DO NOT** need orders to give your notice, but you will need them to avoid any break lease penalties. Notice to Vacate packets are available in the Leasing office.

Please keep in mind you will to final out with us before you are able to final out with the base.

Power of Attorney is required if the lease holder **WILL NOT** be present during the final inspection.

WORK ORDER SURVEYS

Hunt is dedicated to Keeping Residents Informed Every Step of the Way!

Our expanded communication process for all maintenance requests is as follows:

- 1 Submit your maintenance request and receive an email confirmation of submission.
- 2 Maintenance request notifications will now be emailed to you indicating when:
 - Your maintenance request has been received.
 - Your maintenance request has been changed to scheduled or in progress.
 - Your maintenance request has been completed.
- 3 All completed maintenance requests will be followed up by a satisfaction survey and a phone call to ensure you are completely satisfied with work. If at any time during the process you have questions or concerns, please call the Management Team.

i The notifications and surveys will be sent from email address: cdr@yardi.com. Please make sure that these emails do not go to your residents Spam or Junk Folder by making cdr@yardi.com a safe sender today.



HuntMilitaryCommunities.com



JULY

Community Events

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4 Closed for Fourth of July	5 Popcorn & Popsicle Friday	6 Self Help Closed
7	8	9	10	11	12 Popcorn & Popsicle Friday	13 Community Yard Sale Self Help 9am-1pm
14	15	16	17	18	19 Popcorn & Popsicle Friday	20 Self Help 9am-1pm
21	22	23	24	25	26 Popcorn & Popsicle Friday	27 Self Help 9am-1pm
28	29	30	31			Self Help 9am-1pm

We have reached the tail end of our 100% HVAC, duct, and vent cleaning, if you have not had your home serviced please call us to schedule your appointment.

Laughlin Family Housing Team

Community Director: Lupita Flores

Community Supervisor: Mari Cervantes

Maintenance Director –Alma Balderas

Maintenance Supervisor– Joe Arizpe

Resident Service Specialist - Melinda Velasquez

Resident Service Specialist – Jessica Saul

Resident Service Specialist - Chelsea Moorhead

Resident Service Specialist - Jasmine Simon

Maintenance Project Coordinator - Clayton Kasier

Maintenance Technician - Robert Uribe

Maintenance Technician - Andy Marin

Maintenance Technician -Alex Cuevas

Maintenance Technician - Edmund Molina

Office (830)298-1701

Office Hours :

Monday– Friday 8 a.m.– 5 p.m.

Closed weekends and holidays



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