



HAPPY NEW YEAR!

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at HuntHeroesFoundation.org.

IMPORTANT UPDATES

- The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,
Happy New Year!

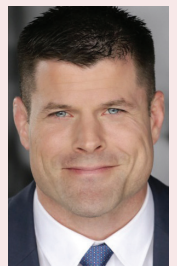
Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.

Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann
President and CEO
Hunt Military Communities



830-291-8550

@LaughlinFamilyHousing

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COMMUNITY ANNOUNCEMENTS

BAH changes coming January 1, 2023

As we prepare to end 2022, we would like to thank you for choosing Laughlin Family Housing as your home. As usual January brings many changes, one of which is the potential for a change to your BAH/Rent.

In agreement with your lease, rent is equal to the BAH with dependent rate for the Laughlin Air Force Base duty postal code. Every year, the new BAH rates are posted and can be found at <http://www.defencetravel.dod.mil/site/bah/cfm> under the Basic Allowance for Housing Tab (rates should be available mid-December).

Please remember, if your current dependent BAH is higher than the new rate you will be grandfathered (continue to receive) your current rate.

ADVANCE PAYERS (Anyone who does not pay via automatic allotment)

If you are a direct or Advance payer, the January 2023 BAH rate is due January 1, 2023. Please make sure to adjust your payment accordingly to avoid any late fee charges or underpayments of rent.

ARREARS PAYERS (Active duty Air Force paying via automatic allotment)

For all arrears payers, the adjustment for the January 2023 payment should be collected with your January allotment at the end of January. Please make sure to check your LES to ensure the correct amount is coming out to avoid any late fees or underpayments of rent.

If you have any questions regarding your new 2023 rate or to confirm the exact amount of the should be paid (via allotment or direct pay), please feel free to contact our office at 820-291-8550.

GOOD NEWS STORIES

Tenant Satisfaction Survey Response 3rd Highest in Air Force

We would like to thank everyone who took the time to complete the Tenant Satisfaction Survey. Your comments and experiences will be immeasurable as we continue to find ways of making our community better for all our residents. In the coming weeks and months we send out a survey recap of the items that were noted and what our plan is to get them taken care of.

2022 TENANT SATISFACTION SURVEY DRAWING WINNERS

1st winner: Clay Corlew

2nd winner: Tabatha Herzig

3rd winner: Adrian Cruz

4th winner: Carlos Figueroa

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM

Office Number: 830-291-8550

Email: Laughlin@HuntCompanies.com

Facebook: @LaughlinFamilyHousing

Website: LaughlinFamilyHousing.com



PET OF THE MONTH
Tabby Herzig's pup, Copper



**JANUARY IS NATIONAL
BLOOD DONATION MONTH**



**HUNT HEROES FOUNDATION
SCHOLARSHIP STARTS - JANUARY 12TH**



MARTIN LUTHER KING JR DAY - JANUARY 16TH

IMPORTANT EVENTS

New Resident Brief

We are having an Informational housing meeting at the Community Center on January 11th and 25th. The meeting starts at 10:00 AM. We will be discussing how to submit work orders, rent, services provided, etc. This event is mandatory for all new residents who moved in November and December, but everyone is welcome to attend.

National Popcorn Day

On Thursday, January 19th, from 4:00 to 5:00 PM, pop into the Community Center for some fresh popcorn and add your favorite seasonings.

National Spouse's Day Lunchtime Painting

On Thursday, January 26th, from 11:00 AM – 1:00 PM, join us at the Community Center for a lunchtime painting session; think Sip and Paint, minus the sip. We will provide paint, paint materials, and lunch. All spouses are welcome. Please RSVP before 12:00 PM on Wednesday, January 25th.

TEAM SPOTLIGHT

Wishing a happy birthday to our Resident Services Specialist, Liz, and our Leasing Specialist, Gabby. Also, happy anniversary to Robert, one of our maintenance techs!



**NATIONAL LAW ENFORCEMENT
APPRECIATION DAY - JANUARY 4TH**

MEET OUR FRIENDLY STAFF

Marissa Cervantes

Community Director

Alma Balderas

Maintenance Director

Claudia De Leon

COM Manager

Liz Fuentes

Resident Services Specialist

Gabby Rodriguez

Leasing Specialist

Jose Arizpe

Maintenance Supervisor

2023

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
01 New Year's Day Last Day of Kwanzaa	02 OFFICE CLOSED	03	04	05	06	07
08	09	10	11 New Resident Brief Community Center 10 AM	12 Hunt Heroes Foundation Scholarship Starts	13 Pet of the Month Starts	14
15	16 Martin Luther King Jr. Day OFFICE CLOSED	17	18	19 Pet of the Month Ends National Popcorn Day Community Center 4 - 5 PM	20	21
22	23	24	25	26 National Spouse's Day Community Center 11 AM - 1 PM	27	28
29	30	31				