

AUG
2022

LAUGHLIN INSIGHTS NEWS & STORIES



BACK TO SCHOOL



Our CEO's Message



Dear HMC Residents,

I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,

Brian Stann
President and Chief Executive Officer
Hunt Military Communities

August 8, 2022
First Day of School for SFDR-CISD
(Del Rio School district).

**Be mindful of children walking to
and from school. Speed limit in
housing is 15mph.**

Are you getting ready to PCS?

Please remember we require a minimum 30-day written Notice to Vacate.

If you have been notified that you will be leaving us please make sure to send us an email to laughlin@huntcompanies.com with your address, name, and preferred date for your pre and final inspections. Your RSS will then reach out to schedule your inspections and to explain the electronic Notice to Vacate packet via DocuSign. Pre-inspections are completed at least 21 days before your move out, if possible to give ample time for planning. Your Final is scheduled when your home is empty and you are ready to give us the keys. You will need to clear with us before you can be removed from MPF or your meeting with Career Development.

You **DO NOT** need orders to give us notice, but you will need them before your final inspection. If you are unsure of your departure date make sure to tell your RSS your dates are tentative. If you have already received orders you can either attach them to the Notice to Vacate or bring them to our office.

Please note you are still responsible for the full 30 days even if you decide to move out sooner and do not have short notice orders.

For more information please call our office.

CONTACT US:

8550 Edwards Street, Del Rio, TX 78840

Phone: 830-291-8550

Facebook: www.facebook.com/LaughlinFamilyHousing

LaughlinFamilyHousing

Email: laughlin@huntcompanies.com



HuntMilitaryCommunities.com



Your Laughlin Family Housing Team

Community Director—Mari Cervantes

COM Manager —Claudia De Leon

Maintenance Director—Alma Balderas

Maintenance Supervisor—Joe Arizpe

Leasing Specialist —Gabby Rodriguez Resident

Service Specialist —Liz Fuentes

Resident Service Specialist —Jennifer McGonagill

Maintenance Techs—Robert Uribe

Maintenance Tech—Ivan Muniz

Maintenance Tech—Alvaro Portillo

Maintenance Tech—Alejandro Cuevas

Maintenance Tech—Pedro Sanchez



Contact Us

8550 Edwards Street, Del Rio, TX 78840

Phone: 830-291-8550

Facebook: @LaughlinFamilyHousing

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Don't forget to change your air filter!

Air filters are good for 1-3 months depending on allergies and pets. You can come by the main office to pick up your filter whenever you need a new one.

It is important for the filter to be changed out for the ac unit to continue to function as needed.

IMPORTANT DATES !

August 8th - First day of School

Be vigilant and expect delays as everyone gets accustomed to the change in traffic.

August 10th - New Resident Brief (1 of 2)

New resident information brief (1 of 2) mandatory for for all new move ins. Briefings are held at 2pm in our Community Center.

August 19th - Kid's Back to School Craft

Join us for a cute Back to School craft. RSVP before 5pm on August 17th. Event is from 430pm-530pm.

August 24th - New Resident Brief (2 of 2)

New resident information brief (2 of 2) mandatory for for all new move ins. Briefings are held at 2pm in our Community Center.

Self Help Saturdays

Don't forget we will be open every Saturday in August for lawncare equipment rentals from 9am to 1pm. Saturday checkouts are limited to 1 hour. No overnight checkouts.